



# COVID-19 EMERGENCY RESPONSE OVERVIEW



**DATE: APRIL 10, 2020**

*StreetsLA continues to deliver essential services and to respond to service requests from residents and businesses. At the same time, we are working to support the Mayor's orders to stay Safer at Home and to protect public health. Please join the effort to stay well and to protect our neighbors and loved ones. Continue to reach out to us online, by phone and via 3-1-1.*

## **BUS STOPS**

We are doubling the frequency of cleaning of all transit shelters and bus benches. We are installing at least 300 hand sanitizing stations at the most heavily used bus stops.

## **PARKING ENFORCEMENT**

Parking enforcement has been relaxed for posted street sweeping routes. However, please comply with other, temporary parking restrictions, in order to avoid being ticketed or towed--they are needed for other important StreetsLA ongoing work to improve our neighborhoods, such street resurfacing, sidewalk repairs, and tree trimming.

## **FIXING AND SWEEPING BUSY STREETS**

We are adapting workplans to fix and sweep high-traffic and commercial corridors more quickly and with less impact on residents who are staying safer at home. This takes advantage of lighter traffic on otherwise busy streets and is part of our commitment to always "work smarter."

## **SIDEWALK VENDING**

StreetsLA is paying extra attention to sidewalk vending activities to reduce congregating, to enforce distancing requirements between vendors, and to discourage non-essential business. Unpermitted food vendors may not operate.

## **SPECIAL EVENTS PERMITS**

No Special Event permits are being issued while the emergency order is in effect. However, if you are planning an event in the future, you can still submit an application to reserve your place on the calendar.

## **FARMERS MARKETS**

We are working to ensure physical distancing and hygiene so they can continue serving the public. See the list of Markets with approved COVID-19 plans at <https://streetsla.lacity.org/covid>

## **HOSPITAL ACCESS**

We are working with hospitals and medical centers to approve street closures that will facilitate and provide space for drive-through medical examination and testing.

## **EDUCATION AND ENFORCEMENT**

Investigators are reaching out to non-essential businesses to promote the Safer At Home order, and our essential workers are teleworking, safe distancing and wearing masks.

## **PUBLIC COUNTERS**

Our public counters are currently closed to the public. Our call centers are open and services remain available by contacting StreetsLA via phone or email.

## **URBAN FORESTRY PERMITS**

Permit applications for tree planting, trimming, removal, and root pruning are available through [bsspermits.lacity.org](https://bsspermits.lacity.org)

All other land development applications may be submitted via email to:

[StreetsLA.UFDPermits@lacity.org](mailto:StreetsLA.UFDPermits@lacity.org)

Questions regarding **Urban Forestry Division** permits and processes can be directed to **311** or **213-847-3077**.

## **STREET USE PERMITS**

Permit applications for Street-Use Permits (ie: Overload, Building Materials, Newsrack, Water Discharge, Curb Painting, House Move and Entrance Canopy) are available through [bsspermits.lacity.org](https://bsspermits.lacity.org)

**Vending Permits** are by appointment only for those with all necessary documentation. Call (213) 847-6000.

Questions regarding **Street Use permits** and processes can be directed to **311** or **213-847-6000**. email: [bss.spevents@lacity.org](mailto:bss.spevents@lacity.org)

## **COVID-19 INFORMATION—SAFER AT HOME**

For more information about Covid-19 and the City's actions to protect public health, visit: [corona-virus.la](https://corona-virus.la)

**StreetsLA Website: <https://streetsla.lacity.org/>**